

## Congratulations with your new DAY ET purchase!

### Return information

If you are not entirely satisfied with your purchase, we're here to help. We will gladly replace or exchange your item and refund the amount you paid.

You can simply return it to us. You have 30 calendar days to return your item from the day you received it. To be eligible for a return, your item must be in the same condition as you received it and it must be in its original packaging. Please make sure that the package is properly sealed before returning it. As soon as we have received and checked the condition of the piece, we will initiate a refund to your credit card (or original method of payment) used to make the purchase.

If you are returning an item because it is not what you ordered or because it is damaged, please contact us at [hello@day-et.com](mailto:hello@day-et.com)

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### How do you return your item?

1. [Print this note](#) and enclose it with the item(s) you wish to return.
  2. Fill out the below information on your order number, name and address + return form in block letters .
  3. Take the prepaid return label that was enclosed with your order and attach it on your return parcel.
  4. Hand in the parcel at a GLS, PostNord or BRING service point of your choice. It will be accepted free of charge.
  5. Please remember to ask for a receipt with a tracking no. when handing in your return. This is your insurance should your package go missing.
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### What is your order number, name and address?

#### Return address

Prime Cargo A/S  
Profilvej 3  
5000 Kolding  
Danmark

#### Order Number:

Name:

Adress:

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### Which item(s) and why do you want to return them to us?

Please let us know which item(s) you wish to return by filling in the below form and tick off the corresponding return code. We'd love to receive your feedback to improve our online store and ensure that we can provide you with the best possible selection:

1. Product not as expected
2. Colour not as expected
3. Size not as expected
4. I regret my purchase
5. Other

Return Code	Item No	Description	Size	Quantity